

Customer Claim Sheet

1. General Information

Claim date		Customer details	
Purchase date		Name	
Install location		Contact person	
Contract/ Invoice number		Phone	
		Email	
Module details		Installer details	
Module watts		Company	
Mono module		Contact person	
Poly module		Phone	
Smart module		Email	

2. Claim Details

Claim quantity		<i>Please provide the exact number of affected modules</i>	
Modules serial numbers			

Please list the serial numbers on the second sheet if the quantity exceeds 10 pieces

Claim description	
-------------------	--

Please describe the problem or issue with as much detail as possible

Photos and supplementary documents	<ul style="list-style-type: none"> • Please send clear photos and supplementary documents as attachment files along with this claim form that can be reviewed to provide evidence of the problem or issue • Photos shall include <u>general appearance</u>, <u>serial number</u>, and the <u>problem areas</u>, etc. • <u>Follow Claim Manual Instructions</u>
------------------------------------	--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

3. Support

- For urgent matters, please contact: **cs.eu@jinkosolar.com**

